



PRESS RELEASE

Coal City Residents Urged to let Water Drip to Avoid their Water Service from Freezing

Coal City residents can avoid a frozen water service by allowing one of the sinks within their home to maintain a slow, steady trickle of water. Frozen water lines create many problems. These may include homeowners receiving no water while the line is frozen. In addition, thawing the lines can lead to greater fire potentials. Although the weather is getting slightly warmer, do not take that as a sign to stop maintaining a trickle of water at your house. The warmer temperatures will drive the frost deeper into the ground causing greater potential for more water services to freeze.

Coal City Village Hall has been receiving quite a few calls regarding residents having trouble with their water service. So far, 10 residents have inquired about their service being shutoff. This is not the case. Dependent upon the depth of the frost line, water can freeze within the service line between the water main and the residence. If the water line installed to the residence is not a minimum of 4 feet in depth, there is the possibility the line could freeze due to the current weather conditions.

Please take appropriate action at your residence in order to ensure the water service does not freeze. The houses that experienced frozen lines utilized their water intermittently allowing the water service to freeze. Allowing a slow trickle within one of the sinks at your house will ensure some water is constantly flowing through the service line. Those homes with water meters located within their crawl space must ensure the meter is adequately protected from these extreme temperatures. Broken water meters will result in homeowners being charged for the installation of a new unit.

Village crews are already attempting to restore services throughout the Village; please assist by lessening the potential for more frozen water lines.

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